

DEPARTMENT OF PUBLIC WORKS



Date: December 14, 2016

Name: Erik Hill – Account Manager

Company: First Coast Chem-Dry and House Impressions, LLC

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To Whom It May Concern,

I am writing this letter to express my gratitude for the excellent job Erik Hill and his team from First Coast Chem Dry, do in our office. They have been cleaning our carpets for a few years now and are always professional and courteous in every way. We have several buildings that they care for, with a lot of heavy traffic throughout and I am amazed at how clean and fresh smelling the carpet is when they finish. I receive a reminder call a couple of days before their visit, they are always on time, and there are never any surprises when it comes to the final cost. I would recommend them to anyone that needs a reliable, trustworthy, and dedicated company to care for their carpets.

Sincerely,

A handwritten signature in black ink that reads "Steven W. Hatton". The signature is fluid and cursive.

Steven Hatton

Public Works Construction Project Manager

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